

# The safety procedure

## In Case of Fire

Stay calm.

Immediately call the reception by dialing 300 from your room phone. Our team will initiate the necessary measures and guide you.

If the fire alarm sounds: evacuate without delay, following these instructions:

Leave your personal belongings behind; take only your coat if accessible.

Never use the elevator.

Calmly proceed to the nearest emergency exit, following the evacuation plans displayed on your room door and in the corridors.

Go to the outdoor assembly point located in the parking area.

Wait for instructions from staff or emergency services before re-entering the building.

## In Case of Dense Smoke

Stay as low as possible (the air is more breathable near the floor).

If your door feels hot to the touch, do not open it: seal the bottom of the door with damp cloths and signal your presence through the window.

## In Case of Discomfort, Injury, or Medical Emergency

Dial 300 to immediately alert reception.

Our team can contact emergency services on your behalf (ambulance, fire brigade, on-call doctors) and arrange on-site assistance.

The staff is trained in first aid and will assist you with care until healthcare professionals arrive.

If immediate help is needed outside the hotel, dial 112, the European emergency number (multilingual, accessible throughout France and Europe).

## Suspicious Behavior or Feeling Unsafe

If you witness unusual behavior, notice a suspicious presence, or feel unsafe, please contact reception immediately (dial 300).

## Location of Safety Equipment

Evacuation plans are displayed behind your room door and on each floor.

Fire extinguishers are placed at regular intervals in corridors and technical areas.

Emergency exits are available on each floor and indicated by illuminated signs.

